

WHAT HAPPENED IN APRIL 2020



PG Webinars
April 22nd via virtual

UI Benefits Overview
April 14th via virtual

Rapid Response Roundtable
April 23rd via virtual

Time Management
April 28th & 30th via virtual

Workforce Services at Homeless Shelter

Following the onset of Covid-19, the City of Long Beach opened a shelter in the Silverado Park Gymnasium to help keep the city’s homeless safe during this time of uncertainty. Pacific Gateway assisted unhoused individuals in need of employment services. Led by Cort Huckabone, the Workforce Development Services table has worked with and assisted over 40 individuals with employment support. Obstacles facing the majority of homeless job seekers include a lack of proper or expired identification needed for gaining employment. Many have no means of paying for their new/replacement pieces of identification.

A summary of services provided includes: 19 Pacific Gateway enrollment applications, 17 HOME Program, and 4 job interviews.

With new groups of guests entering the shelter, the need for employment services grows.

In addition to providing employment services, Cort has been sewing face masks and giving them away to all guests and employees at the shelter. Pacific Gateway is also in the process of putting together donations of clothing, bedding, puzzles, and crossword puzzle books. Five large bags of men’s clothing were recently donated to the shelter, as well as \$160 in donations raised to purchase underwear for shelter guests.



FREQUENTLY ASKED QUESTIONS

Can I start collecting unemployment benefits because I am laid off or have had my work hours reduced, and then switch to a disability claim if I become sick?

Yes. If you become sick while you are out of work, you can apply for a disability claim, which can provide a higher benefit amount if you're eligible. A medical certification is required to substantiate your illness. If you are approved for a Disability Insurance claim, your Unemployment Insurance (UI) claim will be suspended.

UI Benefits Overview Training
April 14th, 2020

Many of our community partners have experienced an increase in the number of calls and walk-ins related to EDD UI benefits. On April 14th, Pacific Gateway provided an UI Benefits Overview training webinar to over 50 community partners in the Long Beach. The webinar was developed to provide general information on UI benefits as well as train our partners with knowledge and resources to address questions from the community who have been impacted by COVID-19.

PGWebinars Launches

Pacific Gateway launched PG Webinars, an ongoing selection of virtual workshops and events. The virtual sessions were developed to provide customers with shared insights and perspectives from regionally and nationally recognized industry leaders.

On April 22nd, a panel of recruiting experts shared their personal career paths and expectations for talent they are looking to source.

The session featured An Insider's Perspective included Pacific Gateway’s Nicolas Lipka who leads Health-care and Technology efforts on the Business Engagement team, Christopher Story who is a Human Resources Recruiter at SCAN Health Plan and lastly Caleb Dunlap who is a Technical Recruiter out of Amazon's headquarters in Seattle, Washington.

Visit pacific-gateway.org/pgwebinars



Metrix Learning

In an effort to provide online opportunities for customers, Pacific Gateway will begin utilizing the Metrix Learning platform. Metrix Learning is a free service designed for Pacific Gateway that provides jobseekers unlimited access to over 5,000 specialized courses to upgrade or learn new skills. Through the service, individuals can create a personalized training plan and work at their own pace within a six-month period.

Metrix Learning integrates online course delivery with skill assessments that will help customers set job goals with one of Pacific Gateway's Career Specialists. Each customer will have an opportunity to explore career paths, complete online classes and prepare for industry-recognized certifications.



METRIX LEARNING FEATURES:

CAREER PATHWAYS

- Browse 10 industries
- 200 in-demand occupations
- Receive recommendations to close skill gaps

MEASURE YOUR SKILLS

Receive a certificate of completion for each course you pass

OVER 5000 COURSES

- Unlimited access to courses for the duration of six months
- Accessible 24/7 to anyone with internet access

100+ INDUSTRY CERTIFICATIONS

Work toward an industry-recognized certification

ACHIEVE RESULTS

- Add new skills to your résumé
- Show employers you meet their needs
- For additional information, call Pacific Gateway at (562) 570 3700



Pacific Gateway

GET STARTED:

- 1 VISIT: PACIFIC-GATEWAY.ORG/METRIXLEARNING
 - 2 CLICK "REGISTER HERE"
 - 3 CLICK "REQUEST A LOGIN"
 - 4 CLICK "SIGN UP NOW"
 - 5 COMPLETE THE REGISTRATION
 - 6 CLICK "REGISTER"
 - 7 CHECK YOUR EMAIL FOR A USERNAME & PASSWORD
- YOU ARE READY TO START TAKING COURSES!**

Continued Service

Despite April being the first full month in staff's new working conditions and centers operating at minimal capacity, Pacific Gateway remains committed to actively serve its community by developing new efforts aimed at providing guidance and assistance with the proper tools and services to deliver them. Web conferencing platforms, easy access portals for employment and online training services have helped staff stay connected to customers, as well as pave a path for service delivery that provides Pacific Gateway new future opportunities in how to serve its community.

Hiring Now Website

In April, Pacific Gateway launched its new Hiring Now page. The site is designed as a portal to provide jobseekers an opportunity to explore local and regional employers who are currently hiring. Jobseekers can click on a company's logo which will take the user directly to the company's career page. Hiring Now has over 135 companies and are aggregated by sector for ease of use; the page will be updated in mid May and will include over 200 companies.

Visit pacific-gateway.org/hiringnow



THREE STEPS TO ACCESS SERVICES

1 BY APPOINTMENT ONLY

Learn about the resources and services offered at Pacific Gateway. Monday- Thursday at 9:00 a.m.

For your safety and the safety of others, we are taking COVID-19 precautions. Please call (562) 570-3700 to setup an appointment.

2 COMPLETE AN APPLICATION

Available immediately after the WIOA Orientation.

QUICK TIPS: Please bring your right-to-work documents, public assistance, unemployment insurance, work history, income and household information to find out if you qualify for additional services.

3 MEET WITH A CAREER SPECIALIST

After submitting your application, you will receive a telephone/virtual appointment with your Career Specialist to complete an individual employment plan and learn how you can obtain gainful employment.

Pacific Gateway is administered through the City of Long Beach and provides no-cost job assistance for individuals in the Long Beach, Signal Hill, San Pedro, Wilmington and Harbor City areas. QUESTIONS? Call (562) 570-3700 or visit pacific-gateway.org



WIOA Title I financially assisted program or activity is an equal opportunity employment program. Auxiliary aids and services are available upon request to individuals with disabilities. To request a reasonable accommodation, please call (562) 570-3748 or TTY: (562) 570-4650 at least 72 hours prior to event.

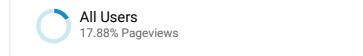
Analytics Pacific Gateway All Web Site Data

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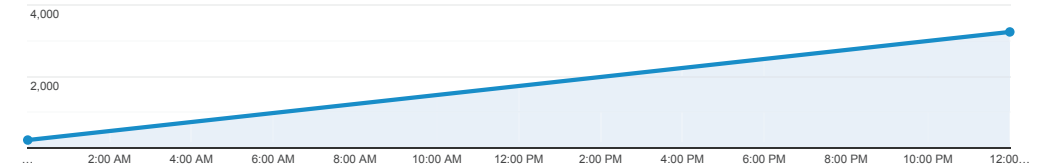
ALL » PAGE /hiringnow

Mar 31, 2020 - Apr 30, 2020



Explorer

Pageviews



Page	Pageviews	Unique Pageviews	Avg. Time on Page	Entrances	Bounce Rate	% Exit	Page Value
1. /hiringnow	3,466 % of Total: 17.88% (19,387)	2,891 % of Total: 18.66% (15,493)	00:04:31 Avg for View: 00:01:51 (143.82%)	2,479 % of Total: 23.05% (10,756)	80.72% Avg for View: 62.22% (29.74%)	75.94% Avg for View: 55.48% (36.87%)	\$0.00 % of Total: (\$0.00)

Rows 1 - 1 of 1

Track our monthly activities at pacific-gateway.org/updates

Next WDB Meeting - June 30th, 2020 at 3:00 p.m.
4811 Airport Plaza Drive. Ste. 120 Long Beach, CA 90815

For more information visit: pacific-gateway.org/upcoming