

#### WHAT HAPPENED IN FEBRUARY 2020

#### **PCA Information Session**

February 10th at The WorkPlace

#### **Census Recruitment**

February 12th & 20th at The WorkPlace

#### **Census Recruitment**

February 13th & 19th at Harbor Gateway WorkSource Center

#### **Global Logistics Mentorship Session**

February 14th at Cabrillo Highschool

#### **Healthcare Industry Workshop**

February 19th at The WorkPlace

## Pacific Gateway Workforce Development Board Meeting

February 25th at The WorkPlace

# Patient Care Assistant (PCA) Recruitment

February 10th, 2020

#### LONG BEACH ADULT

On February 10th over 60 applicants attended the Patient Care Assistant Recruitment. Hopeful applicants were provided with presentations breaking down the screening process, intensive 7 week training and PCA duties. Selected candidates were then invited to move forward in the screening process to be considered for the program. Candidates will be trained in a classroom and clinical setting by the Center's Registered Nurses and Patient Care Assistants. Each candidate will become CPR certified, trained on how to use specialized programs and equipment, and PCA duties throughout each area of the hospital. Upon successful completion of the training, graduates will complete the hiring process with the Human Resources department to secure a position as a new hire as a full-time Patient Care Assistant starting at \$17.71 plus benefits.



PCA (Patient Care Assistant)





Youth Design Team



LONG BEACH YOUTH

forward in the screening process to be considered for the program. Candidates will be trained in a classroom and linear Youth Center in Long Beach. This radical new approach will help provide specialized services to and clinical setting by the Center's Registered Nurses local area young adults. Youth feedback has given insight on how to better focus Pacific Gateway's strategy of and Patient Care Assistants. Each candidate will providing opportunities that deliver a pathway to self-sufficiency and meaningful work experience.

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#### **CDCR Visit & Tour**

February 12th, 2020

#### LONG BEACH ADULT

On February 12, Pacific Gateway hosted the California Department of Corrections & Rehabilitation (CDCR) Division of Adult Parole Operations Team for a tour and meeting. The purpose was to discuss the partnership between CDCR and the local workforce system to serve justice-involved individuals.

Beginning the week of February 17th, CDCR Parole Agents began referring 20 customers per month to Pacific Gateway for employment-related services. The initiative is supported by The Prison of Employment (P2E) grant which was included in the Governor's 2018 Budget proposal with the purpose of integrated workforce and reentry services in the state's 14 labor regions. The goal is to improve the process by which formerly incarcerated and justice-involved individuals reenter society and the labor force.









# Pacific Gateway Orientations

Every customer must attend an orientation in order to become eligible to receive specialized services and training. Orientation is a unique opportunity for future customers to become familiar with Pacific Gateway, its services, operations and partnerships that make each center a powerful hub for workforce development.

Attendees begin with a short survey to get to know each other and are then presented with a variety of topics, covering: who we are, services we provide, service area, how we operate, customer expectations and current programs offered. At the end of the two hour session, each customer is provided an opportunity to move forward and enroll in order to receive services, training opportunities, and a Career Specialist to guide them on their path forward.

# Let's Get to Know Each Other

• What's your name?

- How did you find us?
- What industry interests you?
- What challenges are you facing in your current job search?



# Pacific Gateway Workforce Development Board Retreat

February 25th, 2020

The Pacific Gateway Workforce Development Board convened for its biennial retreat on Tuesday, February 25. The retreat was facilitated by Bob Lanter, Executive Director of the California Workforce Association (CWA), an expert in workforce strategy and implementation of WIOA for the State of California.

As part of the retreat, Board members were presented with information overviewing the challenges and opportunities in the current local and regional economy. Members discussed the unexpected growth of the Aerospace industry within Long Beach following the closure of the Boeing C-17 site and Pacific Gateway's development of a strategic plan to meet the demands of the the growing sector. The Board also reviewed 2018-2019 strategies based on the workforce landscape of Long Beach, discussed the accomplishments related to strategies, and addressed issues facing the workforce development system.

For 2020-2021, the Board identified key priority areas of focus and committed to make progress within 12 months.

Efforts were made to focus on Jobs and Workforce Development, Engines of Growth and Quality of Life.

# **WELCOME**

WORKFORCE DEVELOPMENT BOARD MEETING

WorkPlace

### Did You Know?

# **Industries Used In Our Training**

15%

Business: Project Management Human Resource - Marketing

8%

**Construction: Welding - HVAC** 

24%

Healthcare: CNA - Dental/ Medical Assistant

11%

IT Professional: Web Design - CISCO - Network+

21%

Logistics: Truck Driving - US Coast Guard STCW

#### **Success Story**

Jeanette entered Pacific Gateway with no stable work experience. Working the occasional small job took a toll on her self-esteem and sense of independence. Upon joining the TSE program, she expressed her desire to be a childcare worker and was matched with the Long Beach Community Improvement League. For 8 months, she assisted with the operations in a busy community education center for young children. Jeanette's TSE Coordinator provided hands-on personal assistance with job searching even after Jeanette had completed her assignment. After job searching at Pacific Gateway, Jeanette was hired in the childcare industry with the experience and skills she had developed through her TSE assignment. She enjoys her job and plans to continue searching for full-time work.

About TSE and Pacific Gateway services she says: "I give all my success to the TSE program. I learned so much time management, gained independence, and more confidence in myself."

Track our monthly activities at pacific-gateway.org/updates

Next WDB Meeting - May 2nd, 2020 at 3:00 p.m. 4811 Airport Plaza Drive. Ste. 120 Long Beach, CA 90815

To find out about future events visit: pacific-gateway.org/upcoming