



## 2014 Annual Report



Supporting job seekers, youth, and local business & industry.

[pacific-gateway.org](http://pacific-gateway.org)

The following report documents the outcomes achieved during the 2013-2014 Program Year.

## A stronger workforce for a stronger community.

Building a robust local economy depends on a well-trained, well-prepared workforce. Through the combined efforts of local government, community and business leaders, education partners, community organizations, and service providers, Pacific Gateway provides the resources, training, and guidance workers need to compete and succeed.

Whether working to give adult job seekers the support and training they need to find a good job, helping young people develop their work readiness, or connecting businesses with quality applicants, Pacific Gateway is focused on a productive, well-employed future for all.

### ADULT JOB SEEKERS

Not just a job. A good job.

Finding a job is one thing. Finding a stable, rewarding job that pays a living wage is another. In 2014, Pacific Gateway received nearly 5,500 visits from adults looking to update their skills and their résumés in order to achieve the latter. Ultimately, with the help of our Program Specialists, many were able to do just that.

#### 2014 by the numbers:

- **2,491**  
adults utilized Pacific Gateway services.
- **1,268**  
attended workshops.
- **6,443**  
new registrants used our VOS job search database.
- **1,304**  
previous unemployed adults found jobs.
- **106**  
veterans were placed with employers.
- **207**  
workers ages 40 and older were placed.
- **83.6%**  
of those newly employed retained their job.

### YOUTH PROGRAMS

Today's youth. Tomorrow's workforce.

The local economy depends on the quality of our workers. Today and in the future. Pacific Gateway Youth Programs are focused on providing 14- to 24-year-olds the skills and work readiness to play a fulfilling role in that future. In 2014, over 900 youth began working toward that goal.

#### 2014 by the numbers:

- **937**  
youth served by Pacific Gateway.
- **282**  
completed National Work Readiness Credential (NWRC) Training.
- **430**  
attended Personal Enrichment Training and were placed in the Youth Jobs Program.
- **225**  
youth placed in internship programs.



## Workforce training is a two-way street.

Beyond giving workers the training and support they need to succeed, Pacific Gateway also works closely with local businesses to ensure both employees and employers are put in a position to thrive. From individual recruitment and hiring events to Hire-A-Youth Programs and business strategy development, our Business Assistance Program is vital to bringing businesses and potential employees together.

### BUSINESS PARTNERS

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#### 2014 by the numbers:

- **101**  
businesses assisted by Pacific Gateway.
- **47**  
recruitment events hosted.
- **162**  
employees placed in sustainable jobs.
- **666**  
workers supported by our Rapid Response services during downsizing and closures.
- **282**  
youth received work-readiness training.
- **1071**  
businesses were provided tax credits through Long Beach Enterprise Zone.



## ANOTHER SUCCESS STORY

### Uncovering potential. Overcoming barriers.

For Graham, the barriers to employment felt insurmountable. His previous job search experiences had left him understandably skeptical anyone could help him. So when he first came to Pacific Gateway for job search assistance, supportive services, and shelter, he didn't expect much.

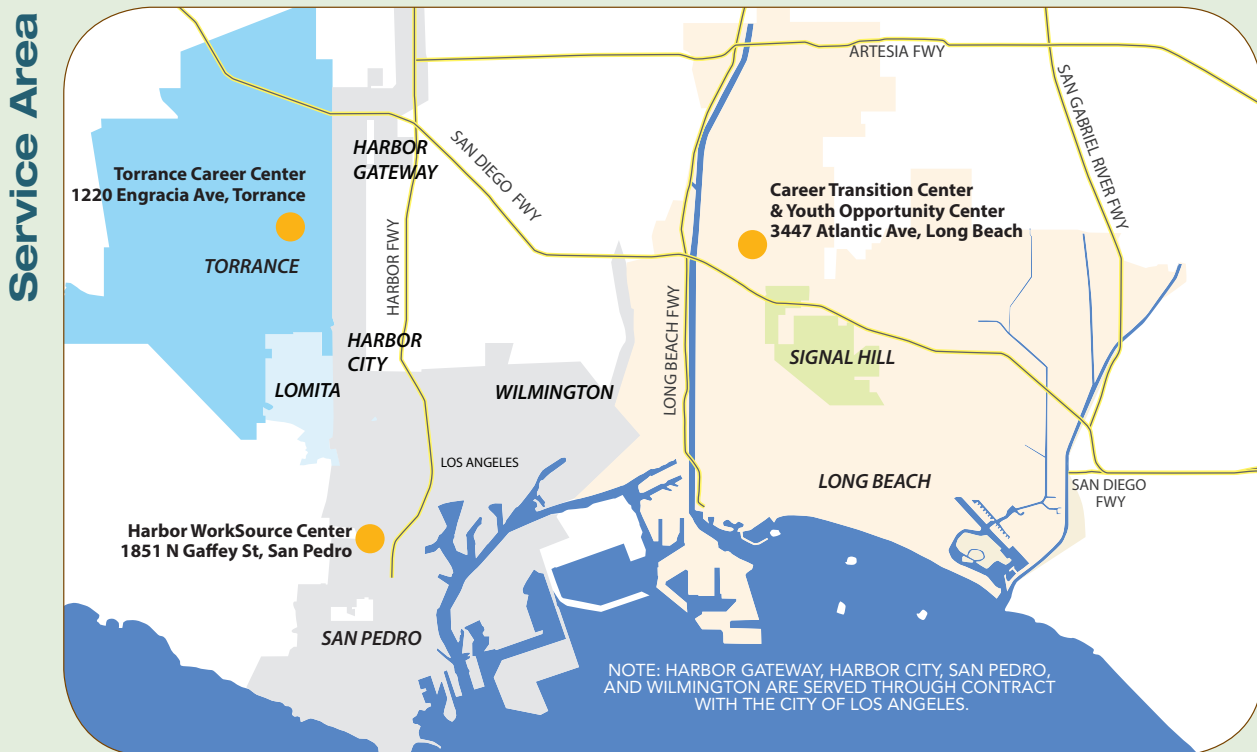
Through several consultations with his Program Specialist, he began to open up to his true potential. In one such consultation he happened to mention an interest in cooking. Soon after, his Program Specialist referred him to the St. Joseph's Center in Venice to consider Culinary Training. He was accepted into the program, scored a 99% on the state test, and was ranked in the top 5 among his classmates.

Currently, Graham is working at a prestigious restaurant in Venice earning a healthy income. And, as he proudly states, "It's all legitimate."

## ABOUT PACIFIC GATEWAY

Pacific Gateway is one of seven work investment boards in Los Angeles County, coordinating broad workforce and business development programs to raise the skill level of residents in Long Beach, Torrance, Signal Hill, Lomita, and other areas in the region served by our Career Specialists.

Through our One-Stop career centers, we help thousands of youth and adult job seekers build their skills, find good jobs, and contribute to their community. We also connect businesses to the resources they need to find and retain qualified employees, and strengthen their business.



Customized Training | Recruitment & Hiring | Resources & Workshops | Youth Hiring & Internships | Enterprise Zone

Pacific Gateway is administered by the City of Long Beach

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