WHAT HAPPENED IN APRIL 2020

PG Webinars
April 22nd via virtual

UI Benefits Overview
April 14th via virtual

Rapid Response Roundtable
April 23rd via virtual

Time Management
April 28th & 30th via virtual

Workforce Services at Homeless Shelter

Following the onset of Covid-19, the City of Long Beach opened a shelter in the Silverado Park Gymnasium to help keep the city’s homeless safe during this time of uncertainty. Pacific Gateway assisted unhoused individuals in need of employment services. Led by Cort Huckabone, the Workforce Development Services table has worked with and assisted over 40 individuals with employment support. Obstacles facing the majority of homeless job seekers include a lack of proper or expired identification needed for gaining employment. Many have no means of paying for their new/replacement pieces of identification.

A summary of services provided includes: 19 Pacific Gateway enrollment applications, 17 HOME Program, and 4 job interviews.

With new groups of guests entering the shelter, the need for employment services grows. In addition to providing employment services, Cort has been sewing face masks and giving them away to all guests and employees at the shelter. Pacific Gateway is also in the process of putting together donations of clothing, bedding, puzzles, and crossword puzzle books. Five large bags of men’s clothing were recently donated to the shelter, as well as $160 in donations raised to purchase underwear for shelter guests.

PGWebinars Launches

Pacific Gateway launched PG Webinars, an ongoing selection of virtual workshops and events. The virtual sessions were developed to provide customers with shared insights and perspectives from regionally and nationally recognized industry leaders.

On April 22nd, a panel of recruiting experts shared their personal career paths and expectations for talent they are looking to source. The session featured An Insider’s Perspective included Pacific Gateway’s Nicolas Lippa who leads Healthcare and Technology efforts on the Business Engagement team, Christopher Story who is a Human Resources Recruiter at SCAN Health Plan and lastly Caleb Dunlap who is a Technical Recruiter out of Amazon's headquarters in Seattle, Washington.

Visit pacific-gateway.org/pgwebinars

FREQUENTLY ASKED QUESTIONS

Can I start collecting unemployment benefits because I am laid off or have had my work hours reduced, and then switch to a disability claim if I become sick?

Yes, if you become sick while you are out of work, you can apply for a disability claim, which can provide a higher benefit amount if you’re eligible. A medical certification is required to substantiate your illness. If you are approved for a Disability Insurance claim, your Unemployment Insurance (UI) claim will be suspended.

UI Benefits Overview Training
April 14th, 2020

Many of our community partners have experienced an increase in the number of calls and walk-ins related to EDD UI benefits. On April 14th, Pacific Gateway provided an UI Benefits Overview training webinar to over 50 community partners in the Long Beach. The webinar was developed to provide general information on UI benefits as well as train our partners with knowledge and resources to address questions from the community who have been impacted by COVID-19.
Continued Service

Despite April being the first full month in staff’s new working conditions and centers operating at minimal capacity, Pacific Gateway remains committed to actively serve its community by developing new efforts aimed at providing guidance and assistance with the proper tools and services to deliver them. Web conferencing platforms, easy access portals for employment and online training services have helped staff stay connected to customers, as well as pave a path for service delivery that provides Pacific Gateway new future opportunities in how to serve its community.

Hiring Now Website

In April, Pacific Gateway launched its new Hiring Now page. The site is designed as a portal to provide jobseekers an opportunity to explore local and regional employers who are currently hiring. Jobseekers can click on a company’s logo which will take the user directly to the company’s career page. Hiring Now has over 135 companies and are aggregated by sector for ease of use; the page will be updated in mid May and will include over 200 companies. Visit pacific-gateway.org/hiringnow